



## I Need To . . .

- enroll in the 401(k) and/or 457 Plans
- designate or change my beneficiaries
- change the amount of my biweekly contribution to the Plan(s)
- obtain information on my investment options
- check my account balances
- transfer account balances between funds
- change how my contributions are invested
- obtain replacement or special statements
- find out how much I can borrow from my 401(k) account or request a loan
- arrange to pay off a 401(k) loan
- get information on my options when I separate from service

**Log on to NetBenefits™**

[netbenefits.com/ventura](https://netbenefits.com/ventura)

**OR**

**Call Fidelity Investments**

**800/343-0860**

## I Need To . . .

- schedule an appointment for a complimentary, personalized consultation with an expert.
- transfer funds from a previous employer's plan or IRA into the County's Plans
- get help with investment or retirement planning

**Call:**

**Fidelity Workplace Financial Consultant**

**877/895-5986**

## I Need To . . .

- obtain information on the Plans including County match schedules and contribution limits
- find helpful investment tools and calculators
- get information on placing your buydown or payoff into the 457 Plan
- obtain applications for a hardship or emergency withdrawal
- access forms to transfer 401(k) and 457 funds to purchase prior service credit

**Available on**

**the Deferred  
Compensation website  
DC.VENTURA.ORG**

## I Need To . . .

- start the QDRO process for my 401(k) and/or 457

**Log on to the Fidelity QDRO Center**

<https://qdro.fidelity.com>

If you have questions or a need that is not listed above, call the **Deferred Compensation Program** at **805/654-2620** or e-mail us at: [deferred.compensation@ventura.org](mailto:deferred.compensation@ventura.org).